

## Solar Panels Be energy aware

Alert 3.20

21 March 2022

**Bromley Trading Standards** are advising that anyone interested in investing in solar panels seeks impartial advice first and to avoid the risk of dealing with rogue traders.

- South East London Community Energy can help with your energy bills and to 'green your home' visit <https://selce.org.uk/> or call 020 4566 5764.
- Energy Savings Trust's website provides comprehensive guidance to solar panels <https://energysavingtrust.org.uk/advice/solar-panels/>
- Simple Energy Advice gives government endorsed impartial and independent advice at <https://www.simpleenergyadvice.org.uk/> & by calling 0800 444202.

**Don't deal with:**  
**Doorstep callers, or**  
**Cold callers on the phone.**

If you, a neighbour, or someone else you know is being affected by doorstep traders, call Trading Standards' Rapid Response on **07903 852090**.

**REPORT** - Protect others by reporting incidents.

- < **If you have paid, contact your bank as soon as possible. Call 159**
- < Report scams to Action Fraud on 0300 123 2040 or [www.actionfraud.police.uk](http://www.actionfraud.police.uk)
- < Forward suspicious email to [report@phishing.gov.uk](mailto:report@phishing.gov.uk).
- < Forward a suspicious text message to 7726.
- < Report a suspicious website [Report a suspicious website - NCSC.GOV.UK](http://Report.a.suspicious.website-NCSC.GOV.UK).
- < **Contact Citizens Advice for help and advice on 0808 223 1133**

You can also visit [www.Bromley.gov.uk/scams](http://www.Bromley.gov.uk/scams)

If you would like to receive Trading Standards Alert! direct to your inbox please visit [www.bromley.gov.uk/scams](http://www.bromley.gov.uk/scams) and complete the online form.