

TRADING STANDARDS **ALERT!**

Post Office scam texts Don't click on the link!

Alert 3.12

25 January 2022

Post Office:

Unfortunately, we weren't able to deliver your parcel today at (fictitious time). To view **re-delivery** options visit (scam website link)

This is just one example of the scam text messages that falsely claim to be from the Post Office, Royal Mail or one of the major delivery firms.

<u>Don't click on the link</u> in the text message

Do Forward the message to 7726, then delete it

More information about the risks attached to these scams, how to avoid them and what to do if you have fallen victim can be found at:

Fake 'missed parcel' messages: National Cyber Security Centre - NCSC.GOV.UK

Take Five - To Stop Fraud | To Stop Fraud STOP-CHALLENGE-PROTECT (takefivestopfraud.org.uk)

REPORT - Protect others by reporting incidents.

- < Contact your bank as soon as possible.
- < Report scams to Action Fraud by calling 0300 123 2040 or visiting www.actionfraud.police.uk
- < Forward suspicious email to report@phishing.gov.uk.
- < Forward a suspicious text message to 7726.
- < Report a suspicious website Report a suspicious website NCSC.GOV.UK.
- < Contact Citizens Advice for help and advice about scams on 0808 223 1133. You can also visit www.Bromley.gov.uk/scams